

**CITY OF WOODLAND  
COUNCIL POLICIES**

**CHAPTER 5 – UTILITIES**

**POLICY 5-1 – WATER METER POLICY**

**BROKEN OR DAMAGED WATER METER**

Call Minnetonka Utility Department

Donna – 952-988-8404

7AM – 2PM for appointments

**REPLACEMENT AND COSTS**

Minnetonka Public Utilities crew can assess the damage and install a new meter. Minnetonka will bill the City for time, labor, and materials plus the actual meter cost. i.e. bottom frost plate cracks – often due to too cold condition in basement. The meter is designed with a protective bag – if it gets cold or something happens the bag blows and the bottom plate cracks (common in winter).

Minnetonka has meters in stock. Call the City of Minnetonka Operations and Maintenance Department at 952-988-8484.

**METER NUMBERS**

Once new meter is installed Minnetonka Utility will need:

Serial number

ERT register number

**WATER SHUT OFF**

The City staff will turn on or off the water service per request of property owner. The fee associated with this service may be found in Chapter 3 of the City Code.

**BILLING**

Minnetonka will bill the City of Woodland with the next Utility Bill and Woodland will add the charge to the resident's quarterly utility bill (meter and labor costs).