

CITY OF WOODLAND
COUNCIL POLICIES
CHAPTER 2 – GENERAL GOVERNMENT

POLICY 2-1 – COMPLAINT POLICY

PROCEDURE

Question to ask resident:

Have you spoken to the neighbor?

Sample responses:

- We ask that you speak to the neighbor and ask for cooperation.
- The City thinks it is better to approach your neighbor directly and work together to resolve the issue.

PROCESS

The City will have to determine if there is a specific violation of City Ordinance, which may require a site visit to document the issue.

All complaints are confidential.